

Terms and Conditions

As a lab, we see ourselves as a members of your dental team and it is our intention to be good team members. We've made significant investments in the training and technology necessary to deliver the highest quality hybrid prostheses to our clients. Owing to careful case planning and design as well as strict adherence to lab processing protocols, we are proud to say that after four years we have **never** had a failed hybrid bridge.

PAYMENT TERMS

We accept cash, check and all major credit cards

A credit card is required to be held on file, but will not be used to make payment on the account without prior notice. At the discretion of our clients, hybrid bridge cases can be paid in full upon submission or paid in two phases per the below.

Hybrid bridge cases require a significant investment of materials, time and technology. Careful planning is essential in order to avoid costly change orders. A work order describing the work to be done must accompany each case and must be signed by the licensed dentist making the request. Change orders, as well as any deviations from the original work order, will incur additional fees. Change orders will be invoiced separately from the definitive hybrid bridge fee. In order to ensure that our clients are totally committed to the prosthesis design that they submit, Signature Dental Studio requires a 65% deposit upon submission of a case. Once the work is started the **65% deposit is non-refundable**. Delivery of a PMMA trial bridge marks the end of the first phase of lab fabrication. The final phase of fabrication will begin upon receipt of payment of the remaining 35% plus any invoices for additional work that may have been requested.

REFUND POLICY

Pursuant to our Payment Terms and required deposits, as outlined above, any and all refunds or credits, issued by Signature Dental Studio, will be in the form of a credit to the customer's account. In no event will Signature Dental Studio issue any monetary refunds via cash, check or otherwise. A credit may be issued by Signature Dental Studio directly to a customer's account when cases do not meet our expected standards for quality, function and aesthetics.

LIMITED WARRANTY

LIMITED WARRANTY/LIMITATION OF LIABILITY: Signature Dental Studio ("the lab") warrants that all dental devices (a "device") are made according to your specification and approval in the belief that the device will be useful and **MAKES NO OTHER WARRANTIES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE**. Subject to the return of a device that is placed and then fails, at our discretion, the lab may repair or replace the device at a fee equal to 50% of the prevailing cost of such device. The general warranty on case failure is four years for monolithic zirconia bridges. Implant component warranties are based on individual manufacturer guarantees. Signature Dental Studio warranty does not include failure of any component that fails due to an adhesive bonding failure. This Warranty is exclusively for your benefit, is not transferable and does not extend to any patients. You agree to pay all other costs of adjustment, repair and/or replacement of a device. Except where prohibited by law, the lab **WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGES ARISING FROM THE USE OF A DEVICE, WHETHER DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL**, regardless of the theory asserted, including warranty, contract, negligence or strict liability and if such disclaimer is not permitted by law, the duration of any implied warranty is limited to 90 days from the date of delivery.

I HAVE READ AND FULLY AGREE WITH THE TERMS AND CONDITIONS ABOVE:

Doctor: _____ Date ____/____/____ License # _____